

Middle Way House Inc
Crisis Intervention Internship Description
Fall Internship 2017

Middle Way House provides services to survivors of domestic violence, sexual violence, and human trafficking.. The Crisis Intervention (CI) intern will act within the Crisis Line and On Scene Advocacy (OSA) programs, supporting the Crisis Intervention Services Coordinators (CISCs). The crisis line is the first point of contact for those seeking help from Middle Way House.. “Crisis liners’ provide support, resources, and information over the phone. OSAs provide a call-back service for survivors of sexual assault, or report to a hospital, clerk’s office, or other safe, secure and confidential space to support survivors of sexual & domestic violence or human trafficking in person.

Duties Include:

- Be able to take a minimum of four (4) on-call shifts per week as an OSA, and a minimum of one (3-hour) in-person shift on the crisis line. OSA shifts may be chosen from week to week, however the crisis line shift must be the same one each week.
- One “office hours” shift of a four hour block.
- Assist staff with shelter and program support as needed.
- Attending monthly Crisis Intervention meetings to gain ongoing education and share experiences with fellow Crisis Liners & Advocates.
- Weekly write-ups summarizing your experiences to be turned in to the CISCs by Sunday at 5:00 PM.
- Attend bi-weekly ‘Book Club’ meetings to gain ongoing education and further understanding of intersections of oppression that feed into the problems that Middle Way works to combat.

Qualifications:

- Passion and commitment for ending domestic and sexual violence, as well as serving diverse populations
- Dependability and good communication skills
- Ability to respond to crisis calls when on call. For call-backs, we expect a response within 5-10 minutes when on call. When reporting to the hospital (or other community locations), we expect a response time of approximately 20 minutes when on call.

Time Commitment:

- 15-25 hours on call for On-Scene Advocate (Depending on on-call shifts chosen)
- 3 hours for in-person crisis line shift
- 4 hours per week for “office hours”
- Weekly write-ups summarizing your experience for the week to be turned into CISCs by Sunday at 5:00 PM
- Monthly Crisis Intervention socials (approximately 1 hour)
- Bi-weekly Reading Group Meeting (approximately 1 hour)

Term: Monday, August 21st - Sunday, December 10th

Payment: Unpaid. We will cooperate with academic institutions in order for interns to receive college credit, as well as provide professional references and letters of recommendation. Students interested in receiving credit should first check with their academic advisor to see what options are available.

Trainings Required (We cannot make any exceptions - applicants MUST be able to attend (or have already completed) the following:

- Middle Way House Pre-Service Volunteer Training (Saturday, April 8th OR June 3rd, 9AM-5PM)
- Crisis Line Training (Dates and times TBA)
- On-Scene Advocate Training (Dates and times TBA)

All interested candidates should contact the coordinators at CISC@middlewayhouse.org as soon as possible, as interviews will be conducted until positions are filled. Please include your resume in this email.